

Community Living disABILITY Services (CLDS)

This document outlines the precautions implemented for CLDS staff in regions that are designated Critical (red) per the Province of Manitoba's Pandemic Response System. These precautions will remain in effect for all Critical (red) regions until further notice.

Community Service Workers (CSWs)

In-person visits by CSWs, other than for the purposes of wellness checks and situations where a visit is critical to an individual's wellbeing, are suspended. In situations where an in-person visit must occur, CSWs must take all necessary precautions, including wearing appropriate personal protective equipment (PPE) and conducting pre-screening assessments prior to each visit. CSWs will remain available to individuals, their families and support networks, as well as service provider agencies, remotely through the use of telephone, email and virtual meeting via GoToMeeting or Microsoft Teams.

Residential Care Licensing (RCL) Coordinators

RCL coordinators may complete in-person visits for the purposes of normal service provision and wellness checks while taking all necessary precautions, including wearing appropriate PPE and conducting pre-screening assessments prior to each visit.

Direct Service Providers (DSPs)

In-person DSP services, other than in situations where a visit would be critical to an individual's wellbeing, are suspended. In situations where an in-person visit must occur, DSPs must take all necessary precautions, including wearing appropriate PPE and conducting pre-screening assessments prior to each visit. Note that these precautions do not apply to self- or family-managed DSP services, which may continue at this time.

COVID-19 Prevention Measures

Department staff must practice hand hygiene, maintain physical distancing and wear appropriate PPE at all times when conducting in-person visits. With respect to PPE, this typically means wearing a medical mask and protective eyewear. Full PPE is not required except in rare instances where staff must provide direct care to an individual.

Pre-Screening Assessment

Prior to conducting an in-person visit, staff must conduct a pre-screening assessment that ensures the individual (or anyone in their household) has not, in the past 14 days:

- returned from travel outside of Manitoba, excluding travel to Western Canada, the Territories or Ontario west of Terrace Bay;
- had exposure to a confirmed case of COVID-19;
- been instructed to self-isolate; and

- had new onset of symptoms associated with COVID-19 (i.e., cough, fever, runny nose, sore throat, weakness or headache).

If the screening indicates the resident (or anyone in their household) may be a COVID-19 case or suspected COVID-19 case, staff should seek approval from their supervisor prior to conducting the in-person visit.

Service Provider Restrictions

For restrictions implemented for service providers, including day services, visitation for residential care facilities and community-based recreation and leisure activities, please refer to *Circular COVID-19 2020-172(r) – Restrictions for CLDS in Regions Designated as Red (Critical) – Revised*.